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Tracking for Outreach: Using Data for Cross-Unit Purposes

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Tracking for outreach:

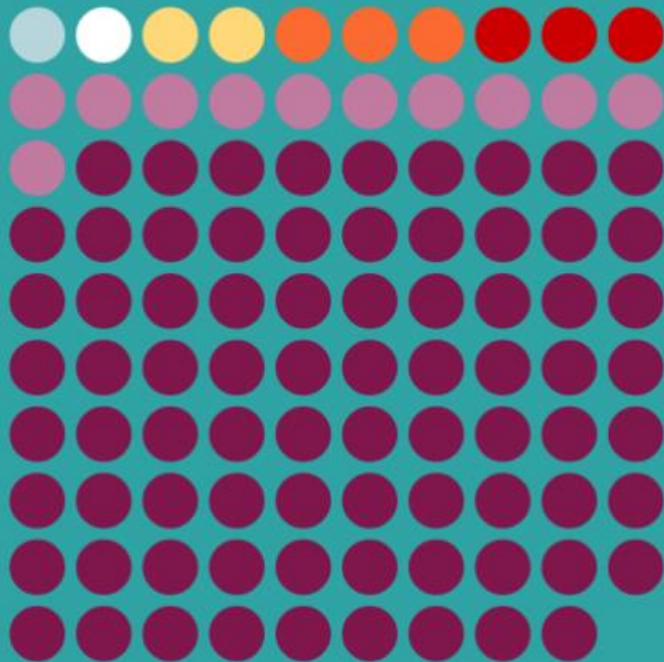
Using data for cross-unit purposes

2016 Library Assessment Conference

Heidi Gauder & Hector Escobar

University of Dayton

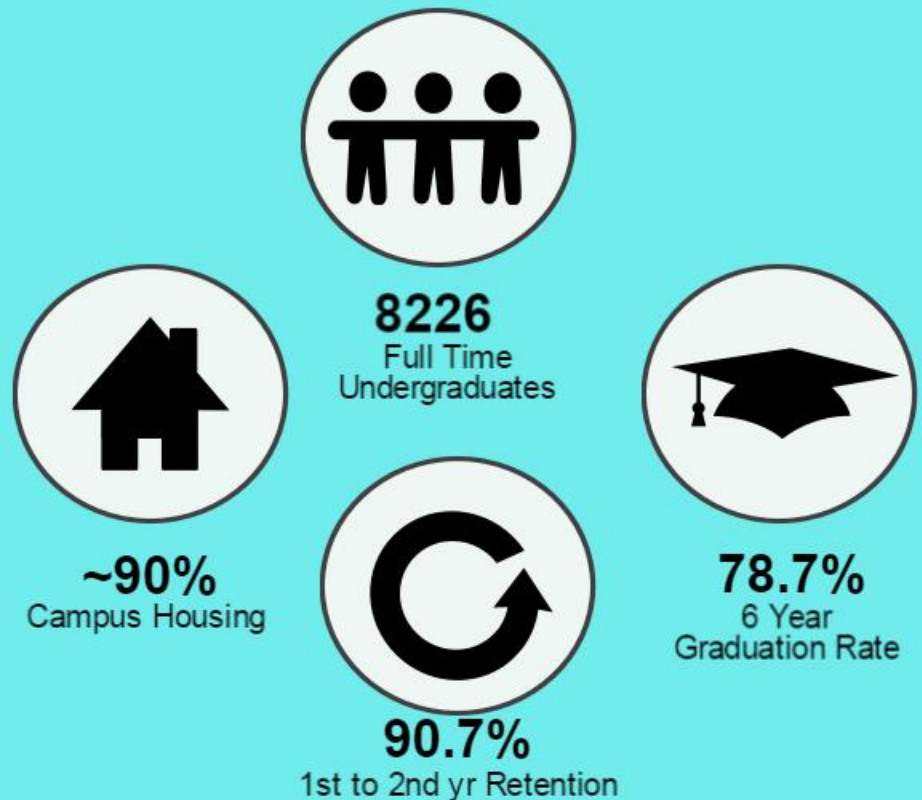
University of Dayton Undergraduates



■ Unidentified (1.07%) ■ Asian, non-Hispanic (1.23%)
■ 2 or more Races (1.87%)
■ African American, non-Hispanic (2.97%)
■ Hispanic (3.32%) ■ International (11.46%)
■ White, non-Hispanic (78.08%)

Racial / Ethnic Characteristics

Source: University of Dayton 2015 Fact Book



Campus Data Collection Practices

1:

Value on campus
for data-based
decision making

2:

Many academic
support units
already using
TutorTrac software



3:

Undergraduates
used to swiping

TutorTrac: 49,000+ swipes campuswide
Academic Year 2105-2016



Library Service Focus

1

Face to Face Interactions, High Value

2

Campus Diversity Initiatives, Easy Fit

3

Curriculum Support at All Levels

Mission Statement

The University Libraries provide excellent research and scholarly collections, quality service, integrated curricular support and dynamic learning environments – all vital to the mission of a Catholic and Marianist University.

Knowledge Hub & Course Support

Top department affiliations for users seeking Research Help



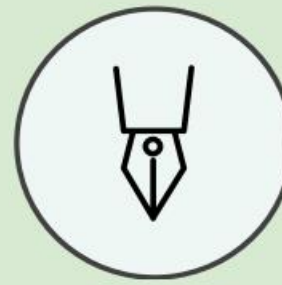
■ English (30.40%) ■ History (18.54%) ■ Teacher Education (14.29%) ■ Communication (13.98%)
■ Mechanical Engineering (9.42%) ■ Political Science (4.86%) ■ Counselor Education (4.26%) ■ Religion (4.26%)

Represent 70% of all users by department affiliation, FA15 & SP16

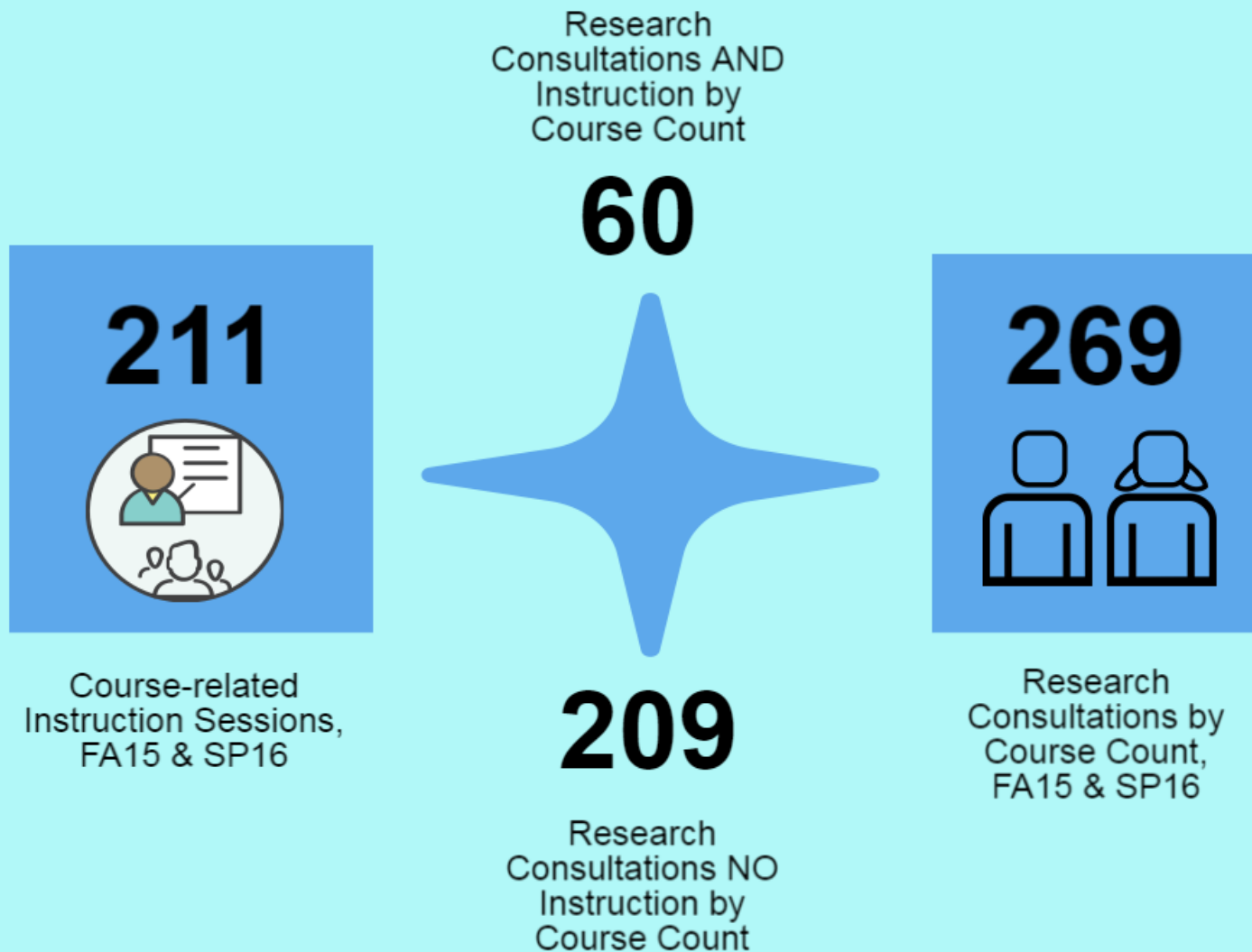


152 users, 755 visits

Users who sought Research
AND Writing help



Mining the Gap



TRAC-ING OUR VALUE

1



EXTERNAL OPPORTUNITIES

2



INTERNAL OPPORTUNITIES

3



CONTINUING ANALYSIS

OBSERVATIONS:

The data in its current form can help us consider outreach possibilities, especially for instruction, and help examine internal workflows. In the future, we will examine our connections to student success efforts.

Library Co-Curricular Support

PATH Eligible Library Events, AY2015-16



Film Screening, 9

Panel Discussion, 2

Book Talk, Presentation,
Teach-In, 1 each

PATH-eligible Library Event Attendance by Month, AY2015-16



September

October

November

January

February

March

Learning Goals

1. Authorship
2. Interculturalism
3. Community Living



Library Co-Curricular Support

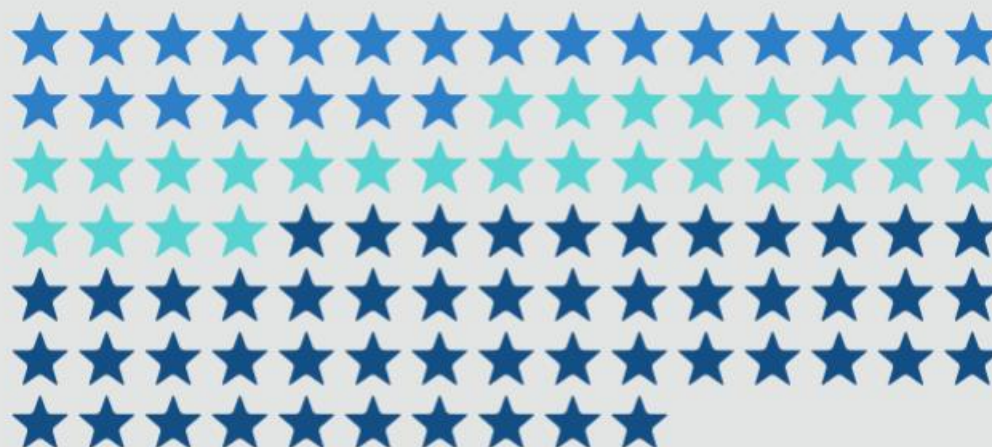
PATH Eligible Library Events Scheduled for Fall 2016



Film Screening, 10. Book Talk, 3
Workshop, 3. Presentation, 1



Participation in Library PATH events, September - October, 2016



■ First-year (21.74%) ■ Second-year (27.17%)
■ Upper division (51.09%)



Average event
attendance



Repeat
students



Event
swipes

Following the Co-Curricular PATH

1



OPPORTUNITIES: INTERNAL & EXTERNAL

2



INTERNAL COORDINATION

3



CONTINUING ANALYSIS

OBSERVATION:

Connecting co-curricular events to the housing lottery increases the library's opportunity for engagement--whether through diversity efforts, academic workshops, or promoting leisure reading.

Thank you!

<http://bit.ly/lac2016tracking>

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