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# *The University of Dayton*

# *News Release*

March 14, 1991  
Contact: Teri Rizvi

## **UD ESTABLISHES QUALITY CONSULTING GROUP, OFFERS FREE ADVICE TO MANUFACTURERS**

DAYTON, Ohio -- The University of Dayton has established a free, one-day consultation service for small manufacturing companies in the Dayton area that are interested in learning how quality improvement techniques can strengthen their competitiveness--and bottom line. The service is modeled on the popular U.S. Department of Agriculture's Extension Service that aids the nation's farmers.

The University of Dayton Quality Consulting Group is composed of 10 faculty members from engineering, business and mathematics--currently involved in teaching, consulting and research in manufacturing quality issues--who will travel in teams of two to local plants with fewer than 100 employees. "These are not 'Ivory Tower' professors who speak gob-bledygook," says Saul Young, director of UD's Center for Advanced Manufacturing. "These are people who have been out in the trenches--by either having worked on a shop floor or who have consulted on quality issues."

After touring the factory and analyzing quality issues, the consultants will make recommendations that could range from equipment needs to training courses in such techniques as just-in-time manufacturing and statistical process control.

"Area companies can use this service free of charge for an initial consultation to determine their specific quality problems and needs," Young says. "In the long term, this program will help UD know what type of quality issues to address in its manufacturing and business courses."

The Quality Consulting Group is an initiative of UD's Center for Advanced Manufacturing, School of Engineering and the School of Business Administration's Management Development Center. For information, contact Saul Young at 229-2969 or Joseph Schenk at 229-3115.

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